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May 8, 2020

Mark Hempel
Indiana Department of Administration
Procurement Division
402 W. Washington St, Room W 468
Indianapolis, Indiana 46204
Solicitation For: Offender Management System
RFP Number: 0000000748

Re: Transmittal Letter, Indiana Department of Correction (IDOC) Offender Management System RFP Number 0000000748.

Dear Mr. Hempel,

Business & Decision North America (PA) Inc. acknowledges understanding of the general information presented in Section 1.4 and Attachment I and agrees with the requirements and conditions listed therein.

We have carefully reviewed the requirements defined in Section 2.4 in the RFP and more than confident in our ability to supply the requested products and/or services defined therein.

We have been in business for over 26 years with 2,600 consultants worldwide. We have provided solutions to the Justice and Public Safety space for over 17 years with Offender Management System projects in Maryland, Arizona and the European country of Belgium.

Business & Decision is the right partner for the State of Indiana OMS project, based on our experience and our evergreen, cloud-ready Mi-Case Offender Case Management System (Mi-Case). We believe our global presence, subject matter expertise and modern web-based architecture position us well and provides the ideal solution to the State of Indiana.

We acknowledge acceptance of the mandatory clauses listed in Section 2.2.2; however, have several exceptions to the non-mandatory clauses and have identified them, along with any suggested changes, in Attachment E.

I am delegating full signature authority for all other required signature areas within our RFP response to Dean Allen, President Mi-Case.

Best Regards,

Benjamin Bussenault
CEO, Business & Decision North America (PA) Inc.



Lightening the load of those
managing the corrections journey.